



How to view your Return “e” History

How to view your Payment “e” History

How to view your Cancelled Payment “e” History

The following pages show the screens likely to be encountered when viewing your “e” History through eFile & Pay.

The pages shown are for illustrative purposes only and may not match exactly to the screens seen when actually filing.

Welcome ➤

All error and informational messages will display at the top of the screen, below the title.

Login

Business Taxes:

Enter your BEN, select Business Taxes, and press CONTINUE.

Business eFile Number (BEN): (8 digit number mailed to you)

☒ Business Taxes(Withholding, Sales, Use, LPG Fuel, and Motor Fuel)

Individual Income/Corporation Income/ Consumer's Use (no permit) ePayments:

Not enrolled? [Click here.](#)

Enrolled? Enter your BEN, select Individual Income/Corporation Income ePayments, and press CONTINUE.

Business eFile Number (BEN): (8 digit number mailed to you)

☐ Individual Income/Corporation Income ePayments
(IA1040/IA1040ES;IA1120/IA1120ES)

CONTINUE

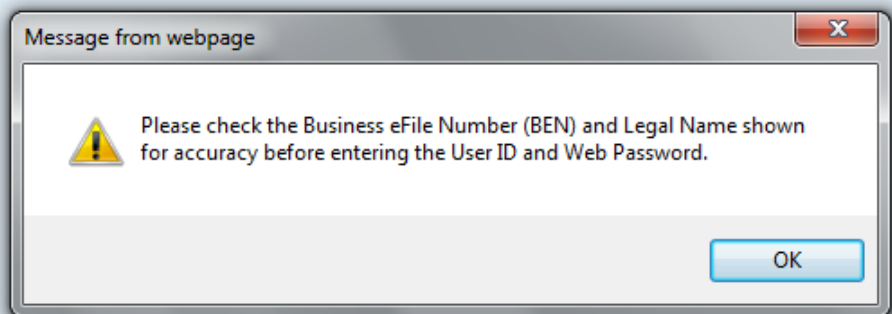
For Assistance, Contact

1-800-367-3388
(in Iowa; Omaha; Quad Cities)

515-281-3114
(outside Iowa)

idr@iowa.gov
(email address)

The Welcome Screen will be your point of entry. Enter in your 8 digit Business eFile Number (BEN) in the Business Taxes box. Ensure the circle for Business Taxes is also clicked. Click Continue.



Please double check the BEN and Legal Name and click OK if correct.

Log In >

Please enter your User ID and Password, then press LOG IN. If you accessed eFile & Pay system by telephone for the first-time, before you used the web, please enter your 8 digit telephone password to gain access.

User Authentication

Business eFile Number: 88770655

Legal Name: LEGALNM-334

Enter User ID:

Enter Web Password:

EXIT

LOG IN

For Assistance, Contact

1-800-367-3388
(in Iowa; Omaha; Quad Cities)

515-281-3114
(outside Iowa)

idr@iowa.gov
(email address)

Monday-Friday, 8 am to 4:15 pm CT

[Privacy/Security](#)

The Log In screen will appear immediately after the Welcome screen. Enter the 4 digit User ID and 8 digit password for the profile you created. Click on the Log In button.

Main Menu >

DEMO ON/OFF

Press this button to demo system.

Select an Option

Select a tax type to file a return and make a payment.

- [Sales](#)
- [Withholding](#)

Select an administrative function to perform.

- [Add/Edit Users](#)
- [Change a Profile](#)
- [File for Your Clients](#)
- [Make a Payment](#) (You must efile Return first)
- [Cancel a Payment](#)
- [Cancel a Payment For Your Client](#)

View "e" History

- [View Returns "e" History](#)
- [View Payments "e" History](#)
- [View Cancelled Payments "e" History](#)

EXIT

For Assistance, Contact:


1-800-267-3388
(in Iowa; Omaha; Quad Cities)

515-281-3114
(outside Iowa)

idr@iowa.gov
(email address)

Click on the View Return "e" History to view your past electrically filed returns.

View e>Returns >

Tax Return Information For: Permit #: Withholding 42-9999999-001 

Conf #	Access Method	Total Amount Due	Period End Date	Due Date	Payment Method	Filing Method	Return Type	Return TS
12345678901	W	\$123,333.00	11202003	11202003	E	0	O	20031120101028
12345678902	W	\$123,333.00	10312003	10312003	M	0	A	20031020101028

[MAIN MENU](#)

Abbreviation Key

Access Method:

T - Telephone
W - Web

Payment Method:

A - Credit Card or ACH Credit
C - Credit Carried Forward
E - EFT Payment
M - Mail by Check
R - Refund
V - VSP
X - Access Level File Only
Z - Zero Filer

Filing Method:

0 - Regular Filing
1 - Third Party Online
2 - Bulk Filing

Return Type:

A - Amended
O - Original

To view your e-Return history, if you have multiple permits you will need to select which permit you wish to view the history for using the drop down box. To view the return your filed click on the confirmation number.

View e>Returns

Tax Return Information For: Permit #: Withholding 42-9999999-001

Conf #	Access Method	Total Amount Due	Period End Date	Due Date	Payment Method	Filing Method	Return Type	Return TS
12345678901	W	\$123,333.00	11202003	11202003	E	0	O	20031120101028
12345678902	W	\$123,333.00	10312003	10312003	<u>M</u>	0	A	20031020101028

[MAIN MENU](#)

Abbreviation Key

Access Method:

T - Telephone
W - Web

Payment Method:

A - Credit Card or ACH Credit
C - Credit Carried Forward
E - EFT Payment
M - Mail by Check
R - Refund
V - VSP
X - Access Level File Only
Z - Zero Filer

Filing Method:

0 - Regular Filing
1 - Third Party Online
2 - Bulk Filing

Return Type:

A - Amended
O - Original

If you choose to mail your payment and need to print another voucher you can click on the M under payment method and a new window will open with your voucher. If there is not an M under payment method you did not select to pay by check and there is not voucher for you to print. Click on Main Menu to return to the eFile & Pay Main Menu.

Main Menu >

DEMO ON/OFF

Press this button to demo system.

Select an Option

Select a tax type to file a return and make a payment.

- [Sales](#)
- [Withholding](#)

Select an administrative function to perform.

- [Add/Edit Users](#)
- [Change a Profile](#)
- [File for Your Clients](#)
- [Make a Payment \(You must efile Return first\)](#)
- [Cancel a Payment](#)
- [Cancel a Payment For Your Client](#)

View "e" History

- [View Returns "e" History](#)
- [View Cancelled Payments "e" History](#)
- [View Payments "e" History](#)

EXIT

For Assistance, Contact


1-800-367-3388
(in Iowa; Omaha; Quad Cities)

515-281-3114
(outside Iowa)

idr@iowa.gov
(email address)

Click on View Payment "e" History to view payment made through the eFile & Pay payments. Payments that you choose to mail into the department will not show up on this history.

View ePayments >

Payment Information For: Permit #: Withholding 42-9999999-001 

Conf #	Access Method	Payment Amount	Tax Type	Bank RTN #	Bank Account #	Payment TS
12345678911	W	\$123,333.00	002	123456798	*****1234	20031120101028
12345678912	W	\$123,333.00	002	123456798	*****1234	20031120101028

[MAIN MENU](#)

Abbreviation Key

Access Method:
T - Telephone
W - Web

For Assistance, Contact

1-800-367-3388
(Iowa, Omaha, Rock Island, Moline)

515-281-3114

idr@iowa.gov

Monday-Friday, 8 am to 4:15 pm CT

[Privacy/Security](#)

To view your ePayment history, if you have multiple permits you will need to select which permit you wish to view the history for using the drop down box. Only payments made through the ePayment function or through the eFile & Pay Telephone system will be shown.

View ePayments >

Payment Information For: Permit #: Withholding 42-9999999-001

Conf #	Access Method	Payment Amount	Tax Type	Bank RTN #	Bank Account #	Payment TS
12345678911	W	\$123,333.00	002	123456798	*****1234	20031120101028
12345678912	W	\$123,333.00	002	123456798	*****1234	20031120101028



[MAIN MENU](#)

Abbreviation Key

Access Method:

T - Telephone
W - Web

For Assistance, Contact

1-800-367-3388
(Iowa, Omaha, Rock Island, Moline)

515-281-3114

idr@iowa.gov

Click on Main Menu to return to the eFile & Pay Main Menu.

Main Menu >

DEMO ON/OFF

Press this button to demo system.

Select an Option

Select a tax type to file a return and make a payment.

- [Sales](#)
- [Withholding](#)

Select an administrative function to perform.

- [Add/Edit Users](#)
- [Change a Profile](#)
- [File for Your Clients](#)
- [Make a Payment](#) (You must efile Return first)
- [Cancel a Payment](#)
- [Cancel a Payment For Your Client](#)


View "e" History

- [View Returns "e" History](#)
- [View Payments "e" History](#)
- [View Cancelled Payments "e" History](#)

EXIT

Click on View Cancelled Payments "e" History to view your electric payments that have been cancelled.

View Cancelled ePayments >

Payment Information For: Permit #: Withholding 42-9999999-001 

Cancellation Conf #	Cancel Access Method	Payment Amount	Tax Type	Bank RTN #	Bank Account #	Cancel TS
12345678911	W	\$123,333.00	002	123456798	*****1234	20031120101028
12345678922	W	\$123,333.00	002	123456798	*****1234	20031120101028

[MAIN MENU](#)

Abbreviation Key

Access Method:

T - Telephone
W - Web

For Assistance, Contact

1-800-367-3388
(Iowa, Omaha, Rock Island, Moline)

515-281-3114

idr@iowa.gov

To view your cancelled ePayment history, if you have multiple permits you will need to select which permit you wish to view the history for using the drop down box. Click on Main Menu to return to the eFile & Pay Main Menu.

Main Menu 

DEMO ON/OFF

Press this button to demo system.

Select an Option

Select a tax type to file a return and make a payment.

- [Consumer Use](#)
- [Direct Pay](#)
- [Liquefied Petroleum Gas \(LPG\)](#)
- [Motor Fuel Tax](#)
- [Retail Use](#)
- [Sales](#)
- [Withholding](#)

Select an administrative function to perform.

- | | |
|---|--|
| ■ Add/Edit Users | ■ Make a Payment (You must eFile a return first) |
| ■ Change a Profile | ■ Cancel a Payment |
| ■ File for Your Clients | ■ Cancel a Payment for Your Client |

View "e" History

- | | |
|---|---|
| ■ View Returns "e" History | ■ View Cancelled Payments "e" History |
| ■ View Payments "e" History | |

EXIT



Click on the Exit button to exit the eFile & Pay system.

Thank You >

Thank you for using eFile & Pay!

[Click here to apply for a tax permit, if needed.](#)

Want to know about changes in tax law or eFile & Pay?

[Subscribe to eLists to receive free e-mail news!](#)

[Please help us improve eFile & Pay by taking this short survey.](#)

If you have reached this page before completing your return, please try again using your mouse to click on the navigation buttons rather than the "Enter" key on your keyboard.

EXIT

For Assistance, Contact

1-800-367-3388
(in Iowa; Omaha; Quad Cities)

515-281-3114
(outside Iowa)

idr@iowa.gov
(email address)

You have viewed your "e" History. Thank you.

Important Reminders:

- Red error message need to be fixed before you can continue to the next page.
- Blue messages are informational you may proceed without making any changes. This is just a message to have your double double check your work.
- Never use the back button on your browser (the top of the webpage), use the back button from the eFile & Pay system.